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Memorial's Patient Family Advisory Council seeks new members Participants ensure community's voice is heard in Yakima health care

YAKIMA – Memorial Family of Services is seeking community members to volunteer for the Patient Family Advisory Council to provide a voice in how health care is administered in the Yakima Valley.

The Patient Family Advisory Council, which is composed of community members and Memorial employees, meets once a month to evaluate policies, programs and practices to help identify opportunities to improve patient and family satisfaction. Council members discuss issues that matter to the entire community, from visitor policies to care programs, and serve as a vital link between Memorial and the community.

Council members are expected to attend an orientation session and to participate in monthly meetings of up to 1½ hours each. They may be asked to dedicate additional time for initiatives and projects. Members must adhere to confidentiality requirements and be willing to communicate and cooperate in productive ways, respecting diversity and differing opinions, in order to collaborate on innovative, new ideas.

For more information or to apply to be a member of the Patient Family Advisory Council, please visit **yakimamemorial.org/PFAC** or call Lori Murray at (509) 249-5175 or Laura Kinney at (509) 574-5802. All members must be at least 18 years of age. Bilingual individuals are encouraged to apply.

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